

# eagle ADVANTAGE

FLORIDA GULF COAST UNIVERSITY

volume 1, issue 4 Spring 2001

## library services



### ◆ “Smart-Surf” for the Best Information and Research

How do researchers smart-surf through the abundance of electronic databases and web sites to find information relevant to their own fields?

FGCU Librarians have been actively developing web-based “Subject Guides” as pathways for students and faculty to the specialized resources available. These guides help researchers quickly find key materials and databases on their topical areas.

With a Library Subject Guide, one can quickly see links to article databases, reports, organizational and government websites, and other credible online information sources. As a reminder about valuable printed Library sources, many of the Guides include subject encyclopedias, handbooks, and compendia of facts and statistics in the Reference collection. The online “Reference Shelf” is a directory to electronic reference sources: dictionaries, encyclopedias, fact books, atlases, translation tools, etc.

During Fall 2000, a number of FGCU faculty attended a seminar on faculty-librarian collaboration on these Subject Guides. Faculty were enthusiastic about cooperatively developing the guides, which can complement the course-specific web pages the faculty create. There are over 50 Subject Guides to

date, located directly through the “Research by Subject” link on the Library’s homepage: [library.fgcu.edu](http://library.fgcu.edu).

--Mary Kay Hartung



### Inside this Issue:

- ◆ **Tips for Online Teaching**
- ◆ **New Way to Receive Articles**
- ◆ **Using the Library’s Databases Effectively**



## ◆ Message from the Director

When institutions work together to share their resources, the people they serve benefit.

Because of FGCU's relatively small size, we rely especially heavily on the networks and consortia in which we participate. Our relationships with the Florida Center for Library Automation (FCLA) and with the other nine Florida State University libraries are particularly important to our users. In addition to traditional sharing through Interlibrary Loan, these partnerships result in richer local resources because we leverage the purchasing power of our materials budget through an SUS consortium coordinated by FCLA. Should FGCU Library ever find itself standing alone, without the resources and support it receives from its sister institutions and from FCLA, the services we could provide for our users would be severely curtailed.

It is unclear whether the upcoming changes in Florida's educational governance will affect the Library's relationships with other institutions, but the Library will continue to pursue partnerships and resource sharing with other libraries in Southwest Florida, with the other State University libraries, and beyond. Such cooperation is the best way to ensure that all library users continue to have access to the greatest number of the best resources available.

*--Kathy Hoeth, Director of Library Services*

## Tips & Tricks

Whether your students are across town or across the country, FGCU Library Services has a wealth of information and help for them:

- ◆ Reference, research assistance, and tech support by phone, real-time chat, or email, from the Florida Distance Learning Reference and Referral Center. 1-888-772-8033; [www.rrc.usf.edu/](http://www.rrc.usf.edu/)
- ◆ A wide variety of e-books and full-text databases through FGCU and the State University System
- ◆ Help with Interlibrary Loan and, if necessary, delivery by mail or fax of non-electronic materials from the FGCU Library
- ◆ Interlibrary Loan arrangements with libraries everywhere
- ◆ See [library.fgcu.edu/DL/distance.htm](http://library.fgcu.edu/DL/distance.htm) for details.

## ◆ Using Full-Text Databases: A Tip from Reference Services

Assisting users in conducting library research associated with a course project is a typical day-to-day activity for the members of the FGCU Reference Team.

As a library user, identifying the correct database to begin a literature search can quickly become overwhelming. Currently, the FGCU Library provides access to well over 260 databases. Most of these databases provide citation information (a complete listing of author, title, date and other relevant bibliographic information). Many of these databases provide abstract information in addition to citation information (a brief description giving more information about the item) and some of these databases also provide full-text coverage in addition to the citation and abstract information.

It is important to realize that the quality of your students' final course projects is directly proportional to the amount of time they spend researching their topics and the databases they use to search for information. Many library users enjoy the convenience of the one-stop research strategy of full-text databases. It is important to realize, however, that relying solely upon full-text databases may exclude other valuable information. For example, many scholarly / peer-reviewed journals are not included in full-text databases.

The FGCU Library Reference Team is eager to help you and your students identify appropriate databases for conducting research. Contact us for assistance at 590-7630 or [libref@fgcu.edu](mailto:libref@fgcu.edu).

*--Linda Golian*



## ◆ Innovation in Interlibrary Loan

FGCU Library Services is always looking for new methods for delivering services to the faculty and students. One service that is often requested is the electronic delivery of Interlibrary Loan (ILL) materials. The Library is currently involved in a test of a new software called Prospero, a program for delivering journal articles electronically, instead of using paper photocopies. With this new software the Library makes a digitized copy of the article available from the Library's web page. This material is accessible from the web page by password only to the individual who made the ILL request.

The Library hopes to expand the service campus-wide after this test with interested faculty. If you would like to participate in this pilot study, please contact the ILL office at 590-7613 or Pam Sawallis at [psawalli@fgcu.edu](mailto:psawalli@fgcu.edu)

Prospero is a web-based document delivery system developed at Ohio State University and designed as a complement to the Ariel® software which was developed by the Research Libraries Group (RLG). Ariel® allows interlibrary loan offices to share documents electronically.



Prospero & Ariel

...Thou shalt be as free  
As mountain winds:  
but then exactly do  
All points of my command. —

(The Tempest 1.2)

So, what's the connection to Shakespeare's *Tempest*? The creator of the Prospero software says that the Prospero system liberates ILL documents from the paper copies the same way as Shakespeare's Prospero liberated Ariel, who was imprisoned in a tree.

—Pam Sawallis

## ◆ FGCU Library Staff

### This Issue: James Leavor, Technical Services

James Leavor has been a student worker in Library Services since October of 1997, making him one of the Library's longest-standing employees. James works in Technical Services, where he helps in updating records, database maintenance and solving the various day-to-day problems that arise.



James is a senior working on a double major in Biology and Clinical Lab Science. His immediate goal is to become a physician's assistant, after which he will think about medical school

Originally from Buffalo, N.Y., his family moved to Southwest Florida when he was in high school, and he completed his junior and senior years at Charlotte High. He currently lives in Punta Gorda with his family, his two dogs (Spirit and Shadow) and his cat (Tigger).

James likes to play paintball, surf the 'net, and watch football—especially, of course, the Buffalo Bills. He is also an active Eagle Scout, working as a senior staff member at Boy Scout summer camp, where he survived being struck by lightning in the summer of 2000.

For four years, James Leavor has been, and continues to be, a valued resource to Library Services.

—Chuck Malenfant



## ◆ Making Contact:

### Library Hours:

M-Th	8:00 am - 11:00 pm
Friday	8:00 am - 8:00 pm
Saturday	9:00 am - 6:00 pm
Sunday	1:00 am - 10:00 pm

### Reference Assistance Hours:

M-Th	8:00 am - 9:00 pm
Friday	8:00 am - 5:00 pm
Saturday	10:00 am - 2:00 pm
Sunday	1:00 am - 5:00 pm

### Contacting the Library:

Website	<a href="http://library.fgcu.edu">http://library.fgcu.edu</a>
Reference Email	<a href="mailto:libref@fgcu.edu">libref@fgcu.edu</a>
Reference Desk	590-7630
Circulation Desk	590-7610
Interlibrary Loan	590-7613
Computer Help Desk	590-7617
TTY	590-7618

Phone numbers and email addresses for the FGCU Library can be found through the "Call Us" link on the Library's home page:

<http://library.fgcu.edu/AboutTheLibrary/employee.htm>

### Business & Public Administration Librarian

Anjana Bhatt, 590-7634, [abhata@fgcu.edu](mailto:abhata@fgcu.edu)

### Education & Honors Program Librarian

Dr. Linda Golian, 590-7632, [lgolian@fgcu.edu](mailto:lgolian@fgcu.edu)

### Health Professions, Social Sciences & Criminal Justice Librarian

Mary Kay Hartung, 590-7651, [mhartung@fgcu.edu](mailto:mhartung@fgcu.edu)

### Arts & Sciences Librarian

Chuck Malenfant, 590-7606, [cmalenfa@fgcu.edu](mailto:cmalenfa@fgcu.edu)

### History, Philosophy, Literature, Languages & Humanities Librarian

Pamela Sawallis, 590-7633, [psawalli@fgcu.edu](mailto:psawalli@fgcu.edu)



## Suggestion Box

Have you got an idea for how the Library could better serve you? Is there a book or resource you wish we would buy? Do you feel like griping, complaining, or even *praising*? You have several options for making your voice heard. You can follow the "Suggestions" link on the Library home page: <http://library.fgcu.edu/AboutTheLibrary/suggest.htm>. You can follow the "Suggest a Book for Our Collection" link through the "Faculty Resources" menu on the Library home page: <http://library.fgcu.edu/Forms/booksuggest.htm>.

You can send us an email through the "Ask a Librarian" link on the "Research Tools and Help" menu on the Library home page: <http://library.fgcu.edu/forms/askref.htm>.

You can speak directly with your Library Liaison. See the "Making Contact" box on this page for details.

You can speak with the Director's office by calling 941/590-7600.

Or you can send written comments to:



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