

eagle ADVANTAGE

FLORIDA GULF COAST UNIVERSITY

volume 2, issue 1 Summer 2001



◆ My Librarian: Personalized Research Services

The FGCU Reference Team will begin offering a new service in early September called My Librarian. My Librarian: A Personal Research Consultation is a service providing all FGCU faculty, staff, and students the opportunity to schedule one-on-one meetings with a member of the FGCU Reference Team in an attempt to provide focused and uninterrupted research consultations.

The Reference Team has always been available for privately scheduled research consultations and in-depth reference assistance. Through My Librarian, however, we hope to raise campus awareness of this service as well as to make scheduling appointments easier.

The research consultations will be held Monday through Friday, 8 a.m. to 5 p.m. Depending upon the availability of Reference Faculty and Staff, however, accommodations for evenings and weekend assistance may be provided if arranged for in advance. Consultation sessions will last approximately thirty minutes to one hour. If needed, additional time will be scheduled.

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◆ New! Browse Journals by Topic

The Library's journal collection has been reorganized. Journals and microfilm are now arranged on the shelves by topic, bringing similar journals together in one place.

Formerly, our collection was shelved alphabetically by title. But standard alphabetization rules are more complex than you may think. It was also common for a student or staff member to refer to the computer record to note a journal's official title, not necessarily matching the title on the cover, which is how the journals were shelved.

A browsing art student, for example, had to go to four different areas to find copies of *Art on Paper*,
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Inside this Issue:

- ◆ **Library Expansion Update**
- ◆ **Proxy Advice for Off-Campus
Library Users**
- ◆ **The Library's Systems Team**



◆ Message from the Director

On behalf of the Library faculty and staff, welcome to the new academic year at FGCU. Those of you who are returning to campus will discover that the renovation of the Library's second floor was completed this summer. The renovation has resulted in more space for our rapidly growing collection, offices for Library faculty, and six new carrels for our users. The new shelving area will accommodate about 18,000 additional volumes, providing room for collection growth until the planned library expansion in 2002 – 2004. Library staff members are gradually shifting our existing collection into the new area. As always, if you have any trouble locating materials, please don't hesitate to ask for assistance. Library Services is committed to ensuring that our students, staff, and faculty have access to the library resources that support their learning, scholarship, teaching, and other university activities. It is a privilege for me to be associated with the dedicated and skilled people who work every day toward fulfilling that commitment and toward creating a service-oriented and user-friendly environment in the Library. Have an enriching and successful semester.



—Kathy Hoeth

◆ My Librarian Service, pt. 2

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To use this service, simply fill out a "My Librarian" form on the Library website. You will be contacted within 3 business days regarding the scheduling of your appointment. Many in-depth, personalized consultations may require multiple sessions.

The FGCU Library Reference Team is here to help you with all of your research needs. In addition to our new My Librarian service, we encourage you to call us at 941/590-7630, submit an e-mail reference question at libref@fgcu.edu, or submit a web-based reference question at <http://library.fgcu.edu/Forms/askref.htm>. You can also contact a subject librarian directly; see the "Making Contact" box (p. 4) for phone numbers and email addresses.

—Linda Marie Golian

Tips & Tricks: Problems Connecting from Home?

Some students have reported that their Internet service providers (such as AOL) will not support a remote connection to the Library's electronic resources through our proxy server.

- ◆ The Library is researching alternative proxy servers so everyone can use our resources from home, regardless of their provider. We hope to have a new proxy server by the Fall.
- ◆ Many low- or no-cost ISPs are compatible with FGCU's proxy server. Lists of them can be found at such sites as <http://www.ispnut.com/>. Make sure to review their services to see if they support proxy connections.
- ◆ For technical assistance, please contact our Systems Office at 590-7622 or 590-7621.

—Becky Donlan

◆ Journals by Topic, pt. 2

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New Art Examiner, Sculpture Review, and HOW.

Now, using the LC (Library of Congress) classification system, these journals are shelved in immediate sequence. Also, LC classification consolidates journals that have changed titles, eliminating the possibility of the same journal (under different names) having issues shelved far apart.

Shelving, too, is easier, making journals available to users more quickly. Recently, I shelved 300 journals in under 40 minutes, a task which previously would have taken more than 1 1/2 hours. Finally, Library staff can now find journals for patrons more quickly, improving our service to FGCU.

—Will Noel



◆ Inside the Library Systems Office

As we move into the 21st century, where ubiquitous computing is a standard and data/telecommunication capabilities expand, and as industries develop information capital instead of tangible assets to become "knowledge enterprises", the role of academia becomes vital to providing the skills necessary to distinguish fact from fiction, to synthesize this information, and to evaluate its usefulness.

The Library Systems Team's responsibility is to ensure the FGCU Library has ubiquitous and stable state-of-the-art technology that will support learning, scholarship, teaching, and other university activities; and to provide adequate access to lab technologies, curriculum-specific software, productivity computing tools, and networked web resources. Our computing environment consists of technical support personnel, networking services, web development, and an open computing lab.

The FGCU Library's computing lab is in operation 90 hours per week and is open to students, faculty, staff, and the general public. This facility supports multimedia computers, digital imaging, Geographical Information Systems, Microform / Microfilm readers, and laser and color printers. There are forty different library and curriculum applications supported on these workstations.

Our network and web development environments include multiple servers and peripherals, two web servers, a document imaging server, a file server, a backup server, an optical jukebox, and a CD-ROM tower. The Library website consists of over 600 pages that include access to such services as Interlibrary Loan forms, electronic resources, course reserve materials, online book renewals, subject research guides, online catalog, reference help, library instruction, and hosted web sites.

With federal, state, and local governments mandating the use of technology in instruction, and with our citizens' expectation of technical literacy, universities are incorporating these resources into their teaching and research. We hope to continue to develop our technology infrastructure to support this endeavor.

—Georgia Allen

◆ FGCU Library Staff

This Issue: Kelly Sonnanstine, Access Services



Kelly Sonnanstine, Library Technical Assistant, has been with the Library since 1998. In addition to providing customer service at the Circulation Desk, Kelly is in charge of maintaining the Library's Course Reserves.

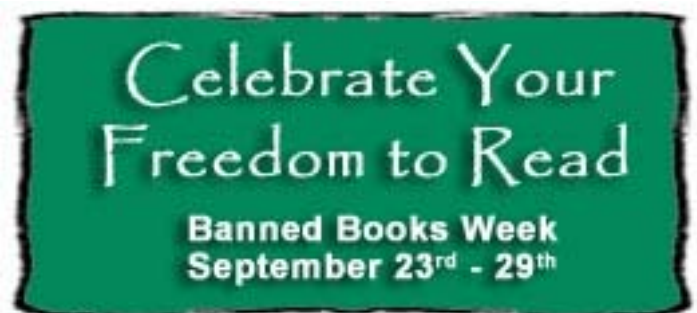
Kelly is originally from Tipp City, Ohio, and has lived with her family in Ft. Myers since 1979. She studied Communications at Newberry College and, in 1992, was the first woman in that college's history to earn a degree in Communications.

Kelly's family includes a thirteen-year-old toy fox terrier, Annie Belle Bud, and assorted stray cats in her neighborhood. She is also the guardian of a yellow plastic duck, Michael, who, as an unofficial Library mascot, has traveled in the luggage of various FGCU students and staff members to places as far-ranging as Boston, Canada, London, and Mexico.

Kelly volunteers for the American Cancer Society Relay for Life. Her interests also include photography, arts, and crafts, as evidenced by the fine work she does on Library signage and book displays--she has labeled herself "designated sign girl"--as well as on this newsletter.

Beginning with this issue, Kelly is taking on the role of Assistant Editor of the *Eagle Advantage*. We are confident that she will meet this challenge with her usual capability and style.

—Chuck Malenfant



◆ Making Contact:

Library Hours:

M-Th	8:00 am - 11:00 pm
Friday	8:00 am - 8:00 pm
Saturday	9:00 am - 6:00 pm
Sunday	1:00 am - 10:00 pm

Reference Assistance Hours:

M-Th	8:00 am - 9:00 pm
Friday	8:00 am - 5:00 pm
Saturday	10:00 am - 2:00 pm
Sunday	1:00 am - 5:00 pm

Contacting the Library:

Website	http://library.fgcu.edu
Reference Email	libref@fgcu.edu
Reference Desk	590-7630
Circulation Desk	590-7610
Interlibrary Loan	590-7613
Computer Help Desk	590-7617
TTY	590-7618

Phone numbers and email addresses for the FGCU Library can be found through the "Call Us" link on the Library's home page:

<http://library.fgcu.edu/AboutTheLibrary/employee.htm>

Business & Public Administration Librarian

Anjana Bhatt, 590-7634, abhata@fgcu.edu

Education & Honors Program Librarian

Dr. Linda Golian, 590-7632, lgolian@fgcu.edu

Health Professions, Social Sciences & Criminal Justice Librarian

Mary Kay Hartung, 590-7651, mhartung@fgcu.edu

Arts & Sciences Librarian

Chuck Malenfant, 590-7606, cmalenfa@fgcu.edu

History, Philosophy, Literature, Languages & Humanities Librarian

Pamela Sawallis, 590-7633, psawalli@fgcu.edu



Suggestion Box

Have you got an idea for how the Library could better serve you? Is there a book or resource you wish we would buy? Do you feel like griping, complaining, or even *praising*? You have several options for making your voice heard. You can follow the "Suggestions" link on the Library home page: <http://library.fgcu.edu/AboutTheLibrary/suggest.htm>. You can follow the "Suggest a Book for Our Collection" link through the "Faculty Resources" menu on the Library home page: <http://library.fgcu.edu/Forms/booksuggest.htm>.

You can send us an email through the "Ask a Librarian" link on the "Research Tools and Help" menu on the Library home page: <http://library.fgcu.edu/forms/askref.htm>.

You can speak directly with your Library Liaison. See the "Making Contact" box on this page for details.

You can speak with the Director's office by calling 941/590-7600.

Or you can send written comments to:



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The *Eagle Advantage*, the official newsletter of FGCU Library Services, is issued four times a year in August, November, February, and April. The *Eagle Advantage* is printed on recycled paper.

ISSN 1533-9467

