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Message from the Director

The demand for assessment permeates higher education today and has created new challenges for faculty and administrators. Regional accreditation agencies clearly expect that educational quality will be demonstrated with assessment data that is used for continual improvement.



What does this mean in academic libraries? Traditionally, academic library quality has been expressed in terms of inputs such as collection size and square footage. Many institutions still celebrate the acquisition of their millionth volume, but libraries are more than collections and library administrators need to know whether reference and research assistance and instruction efforts, for example, are effective.

Library practitioners and scholars have worked to create instruments and protocols for libraries that meet the demands for accountability, measure service quality, and improve the data available to library administrators for effective management. One such assessment project is LibQUAL+, an instrument that

measures user expectations and perceptions of library facilities, collections and services. During the Spring 2006 semester, FGCU will join approximately 200 libraries to administer LibQUAL+. The resulting data will define the gap between perceived and desired levels of service in the FGCU Library and may be used as the basis for planning and implementing service improvements. Each participating institution receives reports of the aggregate response data as well as its own institutional data, which will allow us to compare our performance with that of peer institutions.

This is an exciting and challenging time for academic libraries. The rapid development of information technologies has presented myriad opportunities and challenges. New technology-based tools have spurred librarians to reconsider and redefine collections, services, the skill sets required of library staff, and the attributes of library facilities. Assessment is evolving rapidly in education; from K-12 school report cards to new accreditation requirements for colleges and universities and librarians are committed to meeting the assessment challenge.

Please help us in our efforts and participate in LibQUAL+.

~Kathleen Hoeth

Online Newspapers @ FGCU Library

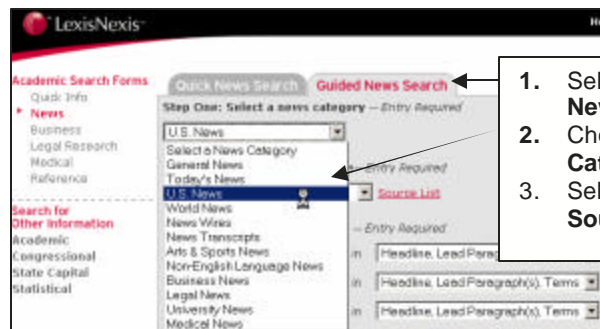
Did you know you have access to the New York Times, Fort Myers News Press, Miami Herald, Wall Street Journal, El Pais, and Le Monde? The Library subscribes to several online resources that provide access to hundreds of regional and daily newspapers from all over the world. To connect to the following databases, go to the Library home page (<http://library.fgcu.edu>) and select [Online Databases](#) in the *Find Articles & More* section. On the next page type the database name or the first few letters of the database name.

Baltimore Sun	-- 1990 to current
Chicago Tribune	-- 1985 to current
Christian Science Monitor	-- 1988 to current
Hartford Courant	-- 1992 to current
Los Angeles Times	-- 1985 to current
Morning Call	-- 1984 to current
New York Times	-- 1999 to current
Newsday	-- 1985 to current
Orlando Sentinel	-- coverage varies
Sun Sentinel	-- coverage varies
Wall Street Journal	-- 1984 to current
Washington Post	-- 1987 to current

Sample of Proquest Newspapers

- **Proquest Newspapers:** Includes full-text coverage of 150+ major U.S. and international newspapers such as The New York Times, The Times (London) and the Wall Street Journal, plus hundreds of other news sources and news wires.
- **Ethnic News Watch (via Proquest):** Contains a full-text collection of ethnic and minority newspapers, magazines and journals. Provides a broad diversity of perspectives and viewpoints and presents the “other side of the story”.

- **LexisNexis Academic:** Provides full-text of more than 350 newspapers from the U.S. and around the world and also includes *The New York Times* (1980-present) and *The Washington Post* (1977-present). TV transcripts, journal articles, campus newspapers and non-English language news sources are also available.



- **NewsBank** – Contains articles from U.S. regional and national newspapers, wire services, and broadcasts pertaining to social, economic, environmental, government, sports, people, the arts, health, and science issues and events. Offers full text coverage of the Fort Myers News Press (1999 – Present) and selected articles from U.S newspapers (1992—Present). The News Collection contains 23 Florida newspapers. *NOTE: Fort Myers News Press is the only newspaper from NewsBank that is indexed via the Journal Titles Search page because NewsBank offers only selected articles from the other newspapers.*

Remember, you have hundreds of newspaper articles at your fingertips. While none of the above sources have pictures and graphics, all do contain text of articles. To see if a particular newspaper is available online, go to the Library's [E-journals](#) page which is located under the *Find Articles & More* section. The next page allows you to search by title of journal, magazine or newspaper to see if it is in full text in one of the Library databases. If the newspaper is online, the database that indexes the newspaper and coverage dates will be given. If you have questions, regarding the above resources, please call the Library Reference desk at 239-590-7630. ~Carol Maksian

New Resource— Chronicle of Higher Education Premium Web Site Access

Are you tired of paying \$150 a year for full access to the Chronicle’s web site? Then you’ll be happy to know that access is now available through the FGCU Library! Previously, FGCU affiliates needed an individual subscription to access the web site’s full content. Now all FGCU users, including community walk-in users, will enjoy free access. “The Web site includes a searchable archive of all issues published since September 1989 and daily e-mail reports since 1998. The popular, annual Chronicle Almanac, which looks at college enrollment trends, demographics, faculty pay, tuition fees, and other statistics, is included, as are all the essays and commentary published in the Chronicle Review” (Chronicle of Higher Education News Release).

To access the Chronicle, go to the library’s homepage at (<http://library.fgcu.edu>). Click on “E-journals”. In the journal title search box, type “Chronicle”. Click “Search”. Under the Chronicle of Higher Education, select “Single Journals”. You should now be connected to the chronicle.com web site. If you are accessing this journal or any other e-journal from off campus, you will be prompted to enter your FGCU ID card number to identify you as a FGCU user. If you attempt to connect without going through the library’s site, you will not have access to the subscription. Need further assistance? Visit or phone our reference desk (590-7630). —Rachel Cooke



Welcome Gretchen Johnson!

Senior Library Technical Assistant - Borrowing/Interlibrary Loan

Gretchen comes to us with six years of interlibrary loan experience. She worked in the Lee County Public Library System Pine Island branch. Gretchen has an AS in Computer Programming from Indiana Vocational Technical College and AA in MIS from Edison community College.

Dates To Remember

December 24—January 2
Library Closed

January 16
Martin Luther King, Jr. Day
Library Closed

MEDIA LOAN POLICY

Please Note: The loan periods for **Media Collection items** (videos, DVD's) are now



14 days for FGCU faculty, staff and students
7 days for non-FGCU affiliates

Two online renewals are allowed

Did you know?

You can check the status of checked out items and/or renew them online through the **"Your Account"** feature in our new Library Catalog?

Regular Library Hours

Mon -Thurs: 8:00 am - 11:00 pm
Fri-day: 8:00 am - 6:00 pm
Saturday: 8:00 am - 6:00 pm
Sunday: 1:00 pm - 11:00 pm

Reference Assistance Hours

Mon- Thurs: 9:00 am - 9:00 pm
Friday: 9:00 am - 5:00 pm
Saturday: 9:00 am - 1:00 pm
Sunday: 1:00 pm - 5:00 pm

Reference:	590-7630
Circulation:	590-7610
Interlibrary Loan:	590-7613
Computer Help:	590-7617
TTY:	590-7618

Welcome Event a Success!

Over 300 FGCU students and staff participated in the annual Library Services Welcome Event in August. Participants received water, granola bars, and handouts on identifying library materials for research. They also received additional prizes for visiting the Reference Desk, Circulation Desk, and

SOAR TO SUCCESS
@ your library

NEW TUTORIALS AND HANDOUTS NOW AVAILABLE

The Library has created new **Basic Library Training (BLT)** online tutorials! There are five parts that can be viewed separately with step by step procedures for getting started, using the library catalog, finding articles, using databases and interlibrary loan.

- **HELP & INSTRUCTION**
- ★ **New** [How to Find Books and Journal Articles](#)
- [View Research Guides](#)
- [Get Personal Research Help](#)
- [Citation Style Manuals](#)
- ★ [Online Training](#)

We have also posted new **printable handouts** on finding books and journal articles.

Online tutorials and handouts can be found at:
<http://library.fgcu.edu/Instruction/tutorials.htm>.



Contact Information



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Suggestions ?

Have you got an idea for how the Library could serve you better? Is there a book or resource that you would like us to purchase? You can follow the "Suggest Materials for the Collection" link through the "Faculty Resources" menu on the Library home page or go directly to: <http://library.fgcu.edu/Forms/booksuggest.htm>.

You can send us an email through the "Ask a Question" link on the "Help & Instruction" menu on the Library home page: <http://library.fgcu.edu/>

NEWSLETTER STAFF

Michele Kenny, *Co-Editor*
Danielle Rosenthal, *Co-Editor*
Donna Vazquez, *Production Assistant*,
The **Eagle Advantage**, the official
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Support Academic Success

Contribute to the FGCU Library

Name _____

Address _____

City _____ State _____ Zip _____

Home Phone _____ Business Phone _____

Yes. I/we wish to support the Florida Gulf Coast University Library with a gift of \$ _____

Make checks payable to the **Florida Gulf Coast University Foundation** and mail to Florida Gulf Coast University, Library Business Services, 10501 FGCU Blvd. South, Fort Myers, FL 33965. Your gifts are tax deductible.

To pay by credit card, please fill out the following: ? Master card ? Visa ? A mex ? Discover

*NOTE: If using a credit card, the address you use above must match the credit card billing address.

Credit Card No. _____ Exp. Date _____

Cardholder's Name _____

Cardholder's Signature _____

For more information on how you can help, please contact: Donna Vazquez at 239-590-7603 or devazque@fgcu.edu.

Employees of Florida Gulf Coast University may wish to take advantage of the payroll deduction process to provide their level of support. Check here for payroll deduction.?

