

eagle ADVANTAGE

FLORIDA GULF COAST UNIVERSITY

volume 1, issue 3 Winter 2001

library services



◆ Library Offers Access to Dialog Online Service

On Thursday, February 1, 2001, FGCU Library began a 3-month trial of the Dialog service.

Dialog is one of the oldest and largest online database providers in the business. Our three month trial period with Dialog gives FGCU access to hundreds of databases we would ordinarily not be able to provide, including BIOSIS Previews, Business Dateline, SciSearch, and more.

Dialog operates very differently from other electronic resources at FGCU. For example, Dialog uses a "pay as you go" model. This means that the Library's monthly Dialog payment will increase depending on how much Dialog is used. For this reason, we will not be offering access to Dialog without verifying that you have checked all of our other relevant databases and are unsatisfied with your results.

After you have exhausted your options with our other databases, a member of our Reference Team will interview you and note specific details of what you are looking for. This conversation may be in person, by phone or by email. After Reference Staff have performed your search, your search results will be delivered to you.

We strongly encourage you to use Dialog during our three-month trial period. Your feedback, questions, comments, and demand will help inform our decision on whether to commit to Dialog on a permanent basis.

If you have any questions about Dialog, or about our three-month trial, please feel free to contact me at cmalenfa@fgcu.edu, or by calling 590-7606.

--Chuck Malenfant

Inside this Issue:

- ◆ **Florida Heritage Collection**
- ◆ **Library Instruction**
- ◆ **Message from the Dean**
- ◆ **Reference Services**



◆ Message from the Dean

The Spring 2001 semester is underway, and, by the time you read this message, we will be engaged in a trial of a major new electronic resource and in the midst of a library expansion.

The Library has arranged for a trial of Dialog, a service that will give FGCU students and faculty access to hundreds of databases we would ordinarily not be able to provide because they are prohibitive in cost or are highly specialized.

The renovation of the second floor and some changes to existing library areas on the first floor will provide space to accommodate about 22,500 additional books by mid-May. By completing the renovation this semester and storing some infrequently used portions of the collection, we will ease crowding in the book stacks until the major library expansion project is completed in 2004. Library Services has been working closely with FGCU Physical Plant and Facilities Planning staff to complete the project with minimal disruption for the FGCU community. Please pardon the dust and occasional noise.

--Kathy Hoeth, Interim Dean of Library Services

◆ Florida Heritage Collection

The libraries of the State University System of Florida proudly announce the Florida Heritage Collection (<http://susdl.fcla.edu/fh>), providing World Wide Web access to digitized materials representing Florida's history, culture, arts, literatures, sciences and social sciences. The Florida Heritage Collection is an ongoing cooperative initiative of the Publication of Archival, Library and Museum Materials (PALMM) Project, a program of SUS libraries.

Hundreds of books and special items such as family papers, maps, and photographs have been made available to all in the Florida Heritage Collection. Materials include such varied items as a 1918 pamphlet of salad recipes, a masters thesis on black physicians, and photographs of St. Augustine at the turn of the century. An ongoing project, the collection continues to grow by about 15 titles per week.

"The new electronic technologies have opened a world of access to unique and rare library materials through digitization," said Dale Canelas, Director of University Libraries, University of Florida. "Seizing the opportunity, the ten Florida State University System libraries have collaborated in the Florida Heritage Project, an effort to share their collections with all the citizens of Florida."



--Anjana Bhatt

◆ Reference Services: An Intro

FGCU's Reference Services are designed to assist patrons with everything from quick factual assistance to in-depth consultation for major scholarship activities. We help patrons through in-person requests, over the telephone, by e-mail, and through the World Wide Web.

Guided by subject specialty Faculty Librarians, reference services at FGCU utilizes print and appropriate information technology collections to:

- ◆ ·Enable users to acquire information literacy skills which support their pursuit of academic goals and knowledge;
- ◆ ·Enable students to achieve the FGCU student learning outcomes;
- ◆ ·Enhance the intellectual growth of users by supporting teaching and scholarship endeavors; and
- ◆ ·Provide users with professional assistance in identifying, locating, authenticating, and evaluating information sources.

Our library reference efforts follow the American Library Association's Code of Ethics, and the ALA Guidelines for Behavioral Performance of Reference and Information Service Professionals.

Please feel free to contact a member of the Reference Team with your questions and special requests at 590-7630 or libref@fgcu.edu.

--Dr. Linda Marie Golian



◆ Library Instruction at FGCU II

The FGCU Library offers many ways to reach faculty and their students and introduce them to the vast array of services and resources available through the Library.

The Library's Instruction Team has developed tutorials, workshops and other instruction materials. Used in *Styles and Ways of Learning* classes, "The Search for the Skunkape" teaches basic information literacy and library skills through a fictitious search for Southwest Florida's elusive and mythical skunkape. Every semester, the Library offers general library instruction sessions, entitled *Basic Library Training (BLT)*, that are open to the entire campus. A version of *BLT* is also available as a self-paced library instruction session from the Library's web page. *BLT* is aimed at introducing users to fundamental library resources such as the FGCU Library Catalog, WebLUIIS, and electronic journal indexes.

For specialized instruction, faculty can consult with a librarian to plan a session that is relevant to specific assignments or classes. An appointment form for course-related instruction is available on the Library's web page.

At the beginning of each academic year, the Library offers workshops to new and returning faculty to introduce them to the wide range of services we offer. In the coming year, we also hope to offer workshops to faculty that are relevant to their department or research group.

We want to help every FGCU student become a competent researcher, comfortable with the variety of information resources available today. If you have any concerns, questions, suggestions, or special requests, please feel free to contact me any time at psawalli@fgcu.edu.

--Pamela Sawallis

Tips & Tricks

Is the Library missing resources your students need? Talk to your librarian! See page four for phone numbers and email addresses.

◆ FGCU Library Staff

This Issue:

Tim Bishop and Chris Choma, Technical Services

Tim and Chris have been student workers for Library Services since July and September of 1999, respectively. When they're not in class, they're in the Library,



doing whatever needs to be done—from updating computer files to moving furniture and heavy lifting. Tim and Chris also unpack boxes, process materials, keep the storage trailer in order, and work on any special projects their supervisor can think of, making them the renaissance men of Technical Services.

Tim is a junior at FGCU, studying English and hoping to become a writer. A native of Southwest Florida, Tim grew up in Cape Coral and has an apartment in Fort Myers. He has a pet hamster which his girlfriend named "Russell Crowe Hamster".

Chris is a sophomore studying Psychology. He's hoping to become a clinical psychologist with a private practice. He is from Milford, Conn., and he lives on campus. Not permitted to keep a pet in his dorm room, Chris maintains a long-distance relationship with his family's cat, "Calvin"—named after "Calvin & Hobbes".

Both Tim and Chris enjoy playing videogames, watching pro-wrestling, and hanging out on and off of campus.

The entire Library Services staff is proud to have Tim and Chris working here, and we're glad for the opportunity to provide FGCU students with part-time employment.

—Chuck Malenfant



◆ Making Contact:

Library Hours:

M-Th	8:00 am - 11:00 pm
Friday	8:00 am - 8:00 pm
Saturday	9:00 am - 6:00 pm
Sunday	1:00 am - 10:00 pm

Reference Assistance Hours:

M-Th	8:00 am - 9:00 pm
Friday	8:00 am - 5:00 pm
Saturday	10:00 am - 2:00 pm
Sunday	1:00 am - 5:00 pm

Contacting the Library:

Website	http://library.fgcu.edu
Reference Email	libref@fgcu.edu
Reference Desk	590-7630
Circulation Desk	590-7610
Interlibrary Loan	590-7613
Computer Help Desk	590-7617
TTY	590-7618

Phone numbers and email addresses for the FGCU Library can be found through the "Call Us" link on the Library's home page:

<http://library.fgcu.edu/AboutTheLibrary/employee.htm>

Business & Public Administration Librarian

Anjana Bhatt, 590-7634, abhatter@fgcu.edu

Education & Honors Program Librarian

Dr. Linda Golian, 590-7632, lgolian@fgcu.edu

Health Professions, Social Sciences & Criminal Justice Librarian

Mary Kay Hartung, 590-7651, mhartung@fgcu.edu

Arts & Sciences Librarian

Chuck Malenfant, 590-7606, cmalenfa@fgcu.edu

History, Philosophy, Literature, Languages & Humanities Librarian

Pamela Sawallis, 590-7633, psawalli@fgcu.edu



Suggestion Box

Have you got an idea for how the Library could better serve you? Is there a book or resource you wish we would buy? Do you feel like griping, complaining, or even *praising*? You have several options for making your voice heard. You can follow the "Suggestions" link on the Library home page: <http://library.fgcu.edu/AboutTheLibrary/suggest.htm>. You can follow the "Suggest a Book for Our Collection" link through the "Faculty Resources" menu on the Library home page: <http://library.fgcu.edu/Forms/booksuggest.htm>.

You can send us an email through the "Ask a Librarian" link on the "Research Tools and Help" menu on the Library home page: <http://library.fgcu.edu/forms/askref.htm>.

You can speak directly with your Library Liaison. See the "Making Contact" box on this page for details.

You can speak with the Dean's office by calling 941/590-7600.

Or you can send written comments to:



Kathy Hoeth, Dean of Library Services
Florida Gulf Coast University Library
10501 FGCU Blvd. South
Ft. Myers, FL 33965-6501

NEWSLETTER STAFF

Chuck Malenfant, *Editor*
Kelly Sonnanstine, *Creative Consultant/*
Photography

Donna Vazquez, *Production Assistant*
Suzy Westenkirchner, *Photography, Design & Layout*
The *Eagle Advantage*, the official newsletter of FGCU Library Services, is issued four times a year in August, November, February, and April. The *Eagle Advantage* is printed on recycled paper.

