



◆ A New Person for a New Position

One of the changes resulting from the restructuring of Library Services was the creation of a Customer Services Department. The Library conducted a nationwide search to find a leader for this new administrative area and selected Geraldine Collins who started February 3. Geraldine brings over twenty years of library experience to the FGCU. Most recently she served as the head of Circulation, ILL, and Distance Learner Library Services at the University of North Florida. Previously she worked at the University of Florida in the Reference and Bibliography Department. Before moving south, she was in the Cooperative Services Division of New York Public Library where, among other things, she was responsible for resource sharing with the United Nations. Geraldine also worked in the prestigious Schomburg Center for Research in Black Culture. She received her BA in English literature from Fordham University and her Master of Science in Library Science from Columbia University. In addition, she earned an MPA from University of North Florida. As a committed library professional, Geraldine is an active member of the American Library Association and has published articles on a number of topics including African-American collections available in microform.

—Daniel Liestman

◆ Why No Food in the Library?

The Library Policy Committee has recently adopted a new policy regarding food and drink. This states that no food is allowed in the Library and that non-alcoholic beverages are allowed in spill-proof containers, sport bottles, or screw top plastic bottles only. (Please see below for the entire policy.)

Food and drink can attract unwanted insects and vermin that can damage materials as well as carry viruses that can be hazardous to both our patrons and library employees.

Allowing food and drink also invites the opportunity for unwanted carpet and furniture stains which cost money to clean. This also leaves the door open for mold and mildew that could damage irreplaceable items in our collection.

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- ◆ Show Us your Stuff!
- ◆ New Food & Drink Policy



◆ Message from the Director

Public universities that aspire to excellence rely on many resources beyond those provided by taxpayers through the legislature. Successful universities also rely upon grants, collaboration, partnerships with businesses and community agencies, and the generosity of friends.



Those of you who have contributed to the Library have provided welcome support to the FGCU curriculum. Through donations from friends and alumni, the Library is able to provide services and build collections of greater depth and diversity. This year, the Library will begin an expansion that will provide more study areas, an expanded computer lab, additional book stacks, a library café, and a space for special collections related to Florida history. The expansion presents many naming opportunities to recognize donors or to honor loved ones.

Thank you for helping the Library contribute to the intellectual growth of our students, faculty, and community residents for generations to come.

—Kathy Hoeth

Opportunities to Give to the FGCU Library

There are many opportunities for donating to the FGCU Library. We accept monetary donations and gifts of books and other information resources that enhance the strength of the collections and support the University's instructional programs. Your gifts are tax deductible. Your monetary gift may be directed to a specific program or need in the Library (i.e. a specific subject area or for specific equipment) or your gift may be unrestricted, thus enabling the Library to use the funds in the areas of greatest need. Gifts may be made for immediate use or to build the Library's endowment to secure the Library's future.

If you are interested in making a donation to the FGCU Library or would like additional information on how you can help, please contact

Library Business Services
10501 FGCU Blvd. South
Fort Myers, FL 33965
239-590-7603 or devazque@fgcu.edu

—Donna Vazquez

◆ Show Us your Stuff! Sponsor a Library Display

The Library is hoping to hear from faculty, student groups, and others with accomplishments, projects, research, or other materials they'd like to share with the university community through a library display.

An excellent example is "Continental Express: A Trek through Black History", a display prepared by students from Dr. Valerie Smith's SYG 2250: Multicultural Issues class and covered in the Spring, 2002 issue of this newsletter.

Another great example is the display put up in the Library in January, 2003 by FGCU's Career Development Services (CDS), which combined a video loop of the services CDS offers to students with informational handouts and a selection of books on resumes, job-hunting, and career development.

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Tips and Tricks:

Online Book Renewal

You can renew library materials via the WWW and make life easier for yourself.

- ◆ Go to the Library's homepage—
<http://library.fgcu.edu/> .
- ◆ On the left hand side, select the "Book Renewal" link.
- ◆ Select "Florida Gulf Coast University".
- ◆ Fill in the boxes for your library ID number and the last four digits of your Social Security Number.
- ◆ Review your items that are checked out and follow the instructions on the screen.
- ◆ Select and update what you would like to renew
- ◆ Click on "Exit session here to protect your privacy".
- ◆ Close the browser window for added security.
- ◆ *Items may only be renewed once.*
- ◆ Visit <http://library.fgcu.edu/Circulation/circpol.htm> for more information.

—Suzy Westenkirchner



◆ Why No Food in the Library?

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We believe that our policy takes a tolerant approach to the problem and hope that we can count on the entire university community to support our efforts for a clean learning environment.

For more information on the hazards of eating and drinking in a library, please see the following web site posted by the Univ. of Oregon's Preservation Program: <http://libweb.uoregon.edu/preservn/eating.html>

Library Food and Drink Policy

Individuals with food will be requested to leave the facility or place the food in a designated area.

Non-alcoholic beverages are permitted in closed, spillproof travel mugs, sport bottles, or screw-top plastic bottles.

Other containers are not permitted.

Library staff will ask users to:

- Dispose of food and non-compliant beverage containers
- Place the item(s) in a designated area
- Use the Eagle Café
- Or to leave the Library building

This and other Library policies are posted on our web page at: <http://library.fgcu.edu/Policies/polproc.htm>. Any questions or comments should be addressed to Daniel Liestman, Associate Director, Library Services, at dliestma@fgcu.edu.

—Michele Kenny

Spring Break!!!

The Library will be:

closed Sat. & Sun., March 8-9;

open 8 a.m. - 5 p.m., M-F, March 10-14.

Regular hours resume Sat., March 15th.



NEWSLETTER STAFF

Chuck Malenfant, *Editor*
Michele Kenny, *Assistant Editor, Layout, Photography*
Donna Vazquez, *Production Assistant*



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◆ FGCU Library Staff

This Issue:

Mario Bernardo:
Computer Support Specialist



Mario Bernardo has been a Computer Support Specialist in the FGCU Library since June, 2002. Mario ensures that our 44 computer work stations are up and running and that students get all the technical assistance they need. He fields phone calls from students with questions about accessing the Library's online subscription resources and does work behind the scenes to help keep the Library's web site updated and trouble-free.

Originally from Lisbon, Portugal, Mario's family moved to New England when he was ten; in 1999, he moved to South Florida. He holds a B.M. (Western Conn. State Univ.) and an M.M. (Univ. of Mich.) in classical saxophone performance, taught music at Keene State College in New Hampshire, and is a Fullbright Scholarship alumnus.

He began dabbling in computers in the mid-1980s, initially by reviewing music software. He became increasingly involved, taking his first job in computer networking in 1997. He sees his current position as a way to both re-enter education and to combine his technical expertise with the rewarding experience of working with students.

Mario has a seven-year-old Labrador Retriever named "Mollie" and an eight-year-old black cat named "Mattie". Mattie is the boss. He is a high-definition T.V. and digital video aficionado, supporting his habit with six satellite dishes and various digital satellite receivers that he uses to surf for international live-video news, cultural and sports feeds.

Although Mario has been working in the Library for less than a year, he has already become indispensable to the many students he helps every day and to the Library staff, who depend on his expertise and outstanding customer service.

—Chuck Malenfant



◆ Making Contact

Library Hours:

M-Th	8:00 am - 11:00 pm
Friday	8:00 am - 8:00 pm
Saturday	9:00 am - 6:00 pm
Sunday	1:00 pm - 10:00 pm

Reference Assistance Hours:

M-Th	8:00 am - 9:00 pm
Friday	8:00 am - 5:00 pm
Saturday	10:00 am - 2:00 pm
Sunday	1:00 pm - 5:00 pm

Contacting the Library:

Website	http://library.fgcu.edu
Reference Email	libref@fgcu.edu

Reference Desk	590-7630
Circulation Desk	590-7610
Interlibrary Loan	590-7613
Computer Help Desk	590-7617

Phone numbers and email addresses for the FGCU Library can be found through the "Call Us" link on the Library's home page:

<http://library.fgcu.edu/AboutTheLibrary/employee.htm>

Business, Economics, and Public Administration

Anjana Bhatt, 590-7634, abhatt@fgcu.edu

Education

Becky Donlan, 590-7641, rdonlan@fgcu.edu

Health Professions, Human Services, Psychology, Sociology, Anthropology, Global Studies, and Criminal Justice

Mary Kay Hartung, 590-7651, mhartung@fgcu.edu

History, Religion, Philosophy, and Political Science

Daniel Liestman, 590-7602 dliestma@fgcu.edu

Fine and Performing Arts, Sciences, Humanities, Communication, Language, and Literature

Chuck Malenfant, 590-7606, cmalenfa@fgcu.edu

◆ Sponsor a Library Display

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In general, selected displays will contribute to the educational mission of the Library or will assist members of the university community in understanding and making use of Library, University, and community resources in creative, visually appealing ways. The Library currently provides a table and a video monitor that supports VHS and PowerPoint displays.

The complete policy and a link to the Exhibit Proposal Form are posted on the Library's web site at: <http://library.fgcu.edu/Policies/exhibit.htm>.

Interested parties should submit their completed form to Daniel Liestman, Associate Director, Library Services two months prior to the proposed installation date to allow time for evaluation and planning.

Applicants are also encouraged to contact Chuck Malenfant (cmalenfa@fgcu.edu) for assistance in composing their proposals.

—Chuck Malenfant

Suggestion Box

Have you got an idea for how the Library could serve you better? Is there a book or resource that you would like us to purchase?

You can follow the "Suggestions" link on the Library home page: <http://library.fgcu.edu/AboutTheLibrary/suggest.htm>.

You can follow the "Suggest a Book for Our Collection" link through the "Faculty Resources" menu on the Library home page: <http://library.fgcu.edu/Forms/booksuggest.htm>.

You can send us an email through the "Ask a Librarian" link on the "Research Tools and Help" menu on the Library home page: <http://library.fgcu.edu/forms/askref.htm>.

You can speak with the Director's office by calling 941/590-7600.

Or you can send written comments to:



Kathleen Hoeth
Director of Library Services
Florida Gulf Coast University Library
10501 FGCU Blvd. South
Ft. Myers, FL 33965-6501

