

eagle ADVANTAGE

FLORIDA GULF COAST UNIVERSITY

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◆ Feeling Uninformed?

Feeling uninformed about Afghanistan? Can you find Kabul on a map?

In this article, we highlight some of FGCU Library Services' resources that provide useful information relating to current events.

The FGCU Library is creating a display of library materials to stimulate interest and assist inquiries into the background of current events. The Library has many informative sources—from reference books which give background information on Afghanistan, terrorism, and Islam to up-to-date news databases and periodical and scholarly articles.

LEXIS-NEXIS Academic Universe provides current, full-text international news and transcripts from television and radio. *NewsBank*, a database that provides full-text national and international news, has a special report on "Terrorism and Operation Enduring Freedom" as well as a maps section. *The History Resource Center* from the *Gale Group* provides encyclopedia entries on topics like Islam or individual countries.

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◆ Serial Solutions

Did you know that the FGCU Library subscribes to more than 20,000 full-text e-journals?

Even we were surprised to learn how many e-journals we can access through our subscriptions to various databases. You may already be familiar with JSTOR, ABI-INFORM, or the ACM Digital Library. We subscribe to all these collections and many more. Database aggregators like these add and subtract titles and holdings frequently, and few libraries, ours included, have enough staff and time to maintain a comprehensive system for tracking these changes. We knew that these excellent (and expensive) resources were not being used as much as they should be.

Earlier this spring, FGCU Library Services con-
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Inside this Issue:

- ◆ **Off-Hours Reference Assistance**
- ◆ **Library Ethics**
- ◆ **Checking the Library's Electronic Journal Access**



◆ Collaborating for Information Literacy

Chuck Malenfant, FGCU's Arts & Sciences Librarian, and Dr. Nora Demers of the College of Arts & Sciences have been collaborating on advanced Library Instruction materials for use in Dr. Demers' Issues in Science & Technology classes.

The materials are based on the Library's Information Literacy Plan (<http://library.fgcu.edu/Policies/infolit.htm>) and are designed to expand on the Library's existing instructional materials, such as "Search for the Skunk Ape" (<http://ruby.fgcu.edu/courses/cslater/skunkape/menu.html>).

Through these materials, Dr. Demers' students practice advanced database searching techniques, techniques for critically evaluating information from the World Wide Web, and more.

The two have presented the results of their collaboration at the Professional & Organizational Development Network in Higher Education annual conference, at the Florida Higher Education Consortium 10th Statewide Conference, and at the SUS Libraries' own Information Strategies conference hosted by the FGCU Library.

Contact a librarian to learn how we can work with you to enhance your students' information literacy.
—Chuck Malenfant

◆ Uninformed?, pt. 2

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The History Resource Center also contains links to journal articles and other Internet resources.

You can access these and many other resources from the Library's home page under "Electronic Resources."

Additionally, the Library's web site includes a page that provides links to many national and international newspapers. You can locate this under "Research by Subject" by selecting "news and current events." The Library's home page can be viewed at <http://library.fgcu.edu>

—Mary Kay Hartung and Pamela Sawallis

FYI: The American Library Association Code of Ethics

FGCU Library staff subscribe to a number of professional codes, policies, and guidelines that inform our decisions and guide our interactions with our users. Among the most important of these codes is the ALA Code of Ethics, which includes such clauses as:

- II. We uphold the principles of intellectual freedom and resist all efforts to censor library resources.
- III. We protect each library user's right to privacy and confidentiality with respect to information sought or received and resources consulted, borrowed, acquired or transmitted.
- VI. We do not advance private interests at the expense of library users, colleagues, or our employing institutions.
- VII. We distinguish between our personal convictions and professional duties and do not allow our personal beliefs to interfere with fair representation of the aims of our institutions or the provision of access to their information resources.

To view this and other documents that help shape the Library's environment, visit our "Policy Information" page by clicking on the "About the Library" pull-down menu on the Library's home page and selecting "Policies", or by going directly to <http://library.fgcu.edu/Policies/polproc.htm>

Other policies and guidelines are available from the ALA's Office for Intellectual Freedom at <http://www.ala.org/alaorg/oif/#documents> and from the ALA's Reference & User Services Association at <http://www.ala.org/rusa/standard.html>

—Chuck Malenfant and Kelly Sonnanstine



Serial Solutions, pt.2

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tracted with a company called Serials Solutions to receive bimonthly reports of titles and changes in all of our electronic databases. Serials Solutions was co-founded by a librarian, Peter McCracken, who continues to work full-time as a reference librarian at the University of Washington in Seattle.

Every two months, Serials Solutions sends us a comprehensive Excel spreadsheet listing our full-text electronic journals, customized with our library's holdings and specific URLs. We load this data into an Access database so that searchers can browse alphabetical lists of titles, search for specific titles, or find out which titles are available from specific databases.

To search FGCU's collection of e-journals, visit our website, select "Electronic Resources" from the side bar, and scroll down the page to the section entitled "List of Full-Text eJournals." Or visit <http://library.fgcu.edu/serialssolutions/sssearch.asp>.

Reference Staff are available to help if you have any questions about this exciting new resource

—Becky Donlan

Did you know?



Journal & Microform Materials are now arranged by topic. Please check the library catalog for call number or see a member of the Reference staff for assistance.

FGCU Library Services

library.fgcu.edu

FGCU Library Staff

This Issue: Evelyn Fedor, Access Services



Evelyn Fedor, a Senior Library Technical Assistant in the Access Services Department, can boast being the 6th person hired to work for the Florida Gulf Coast University Library, a challenge she found most appealing. She is one of the few people across campus recently honored with the five-year Service Award to FGCU. In addition to providing access services at the circulation desk, Evelyn oversees late, overdue, and replacement fines for the library.

Evelyn is originally from Lakewood, Ohio, a small town west of Cleveland on the shores of Lake Erie. She graduated from St. John's College in Cleveland with a BS degree in education. She and her husband Bruce, an attorney, moved to Medina, Ohio where they raised their three children. Evelyn is the proud grandmother of 5.

While in Medina, Evelyn assisted in setting up the first high school Media Center in the city school system and became AV coordinator for 15 years. She relocated to Florida in 1987 and began working in marketing and sales for a Florida trust company.

Evelyn volunteers for the Christian Brothers Outreach Program and serves on the Board of Directors for the Bonita Springs Affordable Housing Corporation. Her hobbies include playing the piano, traveling, tennis and golf. Her traveling adventures have taken her diving in a submarine on the coral reefs off Barbados and traveling into the rain forests of St. Lucia.

With all of her experience, Evelyn is a great asset to the FGCU Library, and she is joy to work with.

—Kelly Sonnanstine

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◆ Reference Services—Help is Always Available

Although the FGCU Library Reference Desk cannot be staffed all hours that the Library is open, some Reference help is always obtainable. To help patrons become familiar with the wide variety of Reference assistance provided by the FGCU Library, a new informative handout called "What to Do When No Reference Staff is Available" has been placed at the Reference Desk.

Several suggestions are listed on this handout. For example, many patrons can begin their research by taking one of the many other Library handouts, such as "Finding Books in WebLUIIS" or "Accessing FGCU Library's Major Full Text Databases". Circulation Staff can help patrons find these handouts.

Another useful suggestion is to use the Library's online question forms. Patrons who fill out a form online will be answered by email during the next Reference Desk shift. Click on the "Research Tools & Help" pull-down menu on the Library's home page

(<http://library.fgcu.edu>) and then click on "Ask a Librarian". You can also go directly to this service at <http://library.fgcu.edu/Library/forms/askref.htm>

A third suggestion is to view one of the many tutorials located on the Library's web site. Instructions on how to find books and articles, how to cite sources, how to activate your student account, and more are laid out with easy-to-use, step-by-step instructions available through the Library's web page at <http://library.fgcu.edu>. Click on the "Show me how to . . ." pull-down menu and then select the appropriate tutorial.

It is always good practice to start your research projects early to provide ample time to collect quality information. Services such as these listed above allow the FGCU Library Reference Team to help you with your research needs, even when no Reference Staff is available.



—Linda Golian

◆ Making Contact:

Library Hours:

M-Th	8:00 am - 11:00 pm
Friday	8:00 am - 8:00 pm
Saturday	9:00 am - 6:00 pm
Sunday	1:00 pm - 10:00 pm

Reference Assistance Hours:

M-Th	8:00 am - 9:00 pm
Friday	8:00 am - 5:00 pm
Saturday	10:00 am - 2:00 pm
Sunday	1:00 am - 5:00 pm

Contacting the Library:

Website	http://library.fgcu.edu
Reference Email	libref@fgcu.edu

Reference Desk	590-7630
Circulation Desk	590-7610
Interlibrary Loan	590-7613
Computer Help Desk	590-7617

Phone numbers and email addresses for the FGCU Library can be found through the "Call Us" link on the Library's home page: <http://library.fgcu.edu/AboutTheLibrary/employee.htm>

Suggestion Box

You can follow the "Suggestions" link on the Library home page: <http://library.fgcu.edu/AboutTheLibrary/suggest.htm>.

You can follow the "Suggest a Book for Our Collection" link through the "Faculty Resources" menu on the Library home page: <http://library.fgcu.edu/Forms/booksuggest.htm>.

You can send us an email through the "Ask a Librarian" link on the "Research Tools and Help" menu on the Library home page: <http://library.fgcu.edu/forms/askref.htm>.

You can speak with the Director's office by calling 941/590-7600.

Or you can send written comments to:



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